

General Information: COVID-19 and WHW



Willamette Health & Wellness (WHW) is working hard to support our patient's needs, our staff's needs and the needs of our community.

We are tracking and attempting to follow the recommendations of the Center for Disease (CDC) and World Health Organization (WHO). These two organizations have the most current and scientifically based recommendations widely available. You can use the links below for more information.

<https://www.cdc.gov/coronavirus/2019-ncov/cases-updates/summary.html>

<https://www.who.int/emergencies/diseases/novel-coronavirus-2019>

WHW seeks to support all members of our community to reduce the spread and impact of COVID-19. Follow this link for more information

<https://www.cdc.gov/coronavirus/2019-ncov/index.html>.

We are currently offering options for telehealth for our patients. Please refer to our FAQ sheet (hyperlink to FAQ pdf)

We are following recommendations for limiting contact during this crisis and reducing exposure risk in the following ways:

- Administrative staff temporarily will not perform face-to-face check-ins for patients. Copays and coinsurances will be billed in our monthly statements. If you would like to pay prior to your statement please call our office and speak with our staff to make a payment.
- Clinicians will be providing telehealth unless otherwise indicated. See our website for more information.
- We have increased the cleaning of our offices and shared spaces for patients and staff.
- Our building has increased the frequency of cleaning in all shared spaces in the building.

We will continue to work on responses to this crisis as we receive new and updated information and recommendations. We will continue to provide, to the best of our ability, the needed care to you while supporting the reduction of risk of spread of COVID-19. Thank you for your trust in us as we all manage through this time together