Intake Packet for Children (11 years of age and under)

This packet includes:	
☐ Personal History Questionnaire	
☐ Office Policy and HIPAA privacy notices signature page. (you do not have to print this out)	
☐ Signature Page	
Link to insurance page: http://willamettehealthandwellness.com/insurance/	
If using insurance, call your insurance provider to verify coverage	
Questions to ask your insurance company prior to your first visit:	
• Is Provider's name a part of my behavioral health <i>preferred provider</i> (PP) network?	
If not a PP: Does my policy included <i>out of network</i> (OON) benefits?	
What are my OON benefits?	
What is my PP or out of network <i>co-pay/co-insurance</i> and <i>deductible?</i> If we to deductible What are not still needs to be activitied?	
 If yes to <i>deductible</i>: What amount still needs to be satisfied? What is a deductible?	
To whom do I pay my deductible?	
Does my policy require <i>authorizations</i> ?	
• If yes: How do I get the <i>authorization</i> (s)?	
• Does my policy have <i>limitations</i> ?	
• If yes: What are my limitations?	
Link to fee schedule: http://willamettehealthandwellness.com/fee-schedule/	
2 to lee deflection into a manufacture deflection in the series of t	
Come prepared for your appointment	
Patients with incomplete paperwork may be asked to reschedule	
Check List	
☐ Bring the completed Personal History Questionnaire	
☐ Read the office policies and HIPAA privacy notice	
☐ Bring completed the signature page.	
☐ Check our website for address and parking instructions	
http://willamettehealthandwellness.com/wp-content/uploads/2013/10/WHW-parking-guide-2016_2_4	.pdf
☐ Bring medical history information if you feel it would be beneficial	
☐ Bring insurance card (if using insurance)	

☐ Bring method of payment (cash, check or debit/credit card)

☐ Arrive 10 minutes early

For Office Use Only	_	
PT ID		
Reviewed	Date	/

Personal History Questionnaire: Parent/Guardian (child's information)

GENERAL Today's Date:	1	Form C	ompleted by	':		
I am related to patient through: Birth Adoption	Fostering	Other:				
Patient Name:		DOB: /	1	Age:		Gender:
Primary Address:		City:		State:		Zip:
Patient Telephone: (home): () -			(cell): ()	- '	
Guardian 1: Name:		Relationship to	patient: M	otherFat	her	
		Other:				
Address Same as Patient Primary Address		I				
Primary Address:		City:		State:		Zip:
Telephone: (home): () -	(work):	/ \	- (6	cell): (7	_
(leave blank if same as patient)	(WOIK).	\	(Jeii). (,	
May we leave a message for you at home? Yes	No	At work?	′es	On cell?	Yes [□No
May we contact you by email? Email:		How did you h	ear about me/u	us?		
@						
Guardian 2: Name:		Relationship [MotherFa	ather Othe	er:	
Address Same as Patient Primary Address:						
Primary Address:		City:		State:		Zip:
Talankanas (hama), (/a.mls\.	/ \		/aall\.	١	
Telephone: (home): () - (leave blank if same as patient)	(work):	()	-	(cell): ()	-
May we leave a message for you at home? Yes	No	At work?	′es	On cell?	Yes	No
May we contact you by email? Email:		@				
	1					
Alternative Emergency Contact :	Relationship	:	P	Phone: ()	-
Preference for appointment reminders: (choose one)						
	,	\		/	١	
☐Email: @	☐Call: (<u>) </u>	· 🗆 '	Text: (<u>)</u>	-
Name of Current therapist/psychiatric provider:	Call: () -	Phone number		<u>)</u>)	-

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Willamette Health & Wellness, LLC Please provide the names, ages and relationship of those living in child's home. Name Age Relationship the child? Please list names and ages of any siblings not living with child: **REASON(S) FOR VISIT** Describe your reason for making this appointment for the child: Describe any recent changes that may contribute to this issue: Why do you think the child is experiencing this issue? When did the child first experience this issue?

MENTAL HEALTH/PSYCHIATRIC HISTORY

PI	Please mark any symptoms you believe the child experiences (C)urrently or in the (P)ast.							
С	Р		С	Р		С	Р	
		depressed/sad mood			muscle tension			relationship problems

Willamette Health & Wellness, LLC reduced interest in activities excessive worry eating problems appetite/weight change drug or alcohol problems panic symptoms frequent crying/tearfulness boredom gambling problems low self-esteem impulsivity sexual problems low motivation distractibility computer addiction social isolation hyperactivity problems with pornography feelings of hopelessness abnormally elevated mood for work/school problems several uninterrupted days seasonal mood changes parenting problems Ioneliness racing thoughts suspiciousness/paranoia feelings of guilt/shame excessive energy hearing or seeing things sleeping too much or too little flashbacks other: low energy/fatigue nightmares other: excessive thoughts of death easily startled other: poor concentration anger outbursts other: restlessness or feeling on edge/keyed up excessive fears other: difficulty thinking or making decisions excessive social discomfort irritability obsessions/compulsions frequent anxiety fear away from home Are any of the above symptoms affecting the child's: ability to engage in your normal daily activities work school housing finances recreational activities legal status relationships health happiness spirituality self esteem sexual activity Has the child been diagnosed with mental health/psychiatric problems in the past? Yes Diagnosis Dates treated or age By whom Has the child been psychiatrically hospitalized? Yes No When? Has the child ever attempted suicide? Yes No When? How? Has the child ever engaged in self-harm behavior? Yes No When? How? Please list any other outpatient mental health treatment (e.g. therapy, medication management by PCP, medication management by psychiatric provider). Name/Place Approximate Dates Outcome/Experience

Please list medications the child has previously taken for mental health reasons.									
Name of medication	Usefulness/Side Effects/Concerns								

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Willamette Health & Wellness, LLC								
Please note presence of family I	hicto	ary of montal health proble	ome:					
Please note presence of family i	IIISLU	Relationship to child		ge of	Treatment?			
		reductionorily to oring		liagnosis?	Troumont:			
Depression								
Anxiety								
Schizophrenia								
Bipolar (manic/depression)								
Post-traumatic stress disord	der							
Alcohol abuse								
Other substance abuse								
ADHD/ADD								
Suicide or attempted suicide	е							
Other, specify:								
	J							
PREGNANCY/BIRTH								
Known substance/toxin exposure of	durin	g pregnancy?	esAico	ohol Drug	s – List:			
Other:								
List any complications during preg	ınanc	;y:						
Type of delivery: Vaginal]C-S	ection	Birth W	/eight:	Gestational age at birth:			
Did made a superior a file also bloom	- " /]V [la i -	•			
Did mother experience "baby blue: If yes, did mother seek treatment?	s" (po	Stpartum depression)?]No				
in you, and mount occit troutions:	ш	100100 11 you, docombe	0.					
SOCIAL DEVELOPMENT								
What was the child like as an infar	nt? :							
Did halaha maka aya santast sa s	n info	ant: Yes No	Diah	o/cho cook in	teraction? Yes No			
Did he/she make eye contact as an infant: Yes No Did he/she seek interaction? Yes No Did he/she demonstrate curiosity about the environment in the first three years? Yes No								

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What were the child's favorite activities/toys in infancy and toddlerhood? :
Is there a history of separation anxiety? Yes No Stranger anxiety? Yes No
What is the child's activity level in general? High Low Moderate
How predictable is the child's behavior? Very predictable So-So Unpredictable How does the child respond to something new? Approaches Withdraws Watches
How does the child respond to something new? Approaches Withdraws Watches How does the child transition/adapt to novelty or change? Easily With difficulty
How much stimulus is required before the child reacts? A lot A little
Do you find yourself "walking on egg-shells" with him/her? (Please describe):
Describe the child's persistence: (does he/she continue to work on projects despite obstacles or give up easily?):
besome the dring's persistence. (adds he/she donaine to work on projects despite obstacles or give up easily:).
Is the child easily distractible?: Yes No Forgetful?: Yes No How does the child interact with:
Siblings?:
Cibility 5:
Peers?:
Adults?:
Child's current play behaviors (check all that apply)
□ Prefers to play alone □ Controlling
Prefers to play alongside others Aggressive
Prefers to play cooperatively Can't tolerate losing
☐ Prefers to play with older children ☐ Difficulty taking turns ☐ Cautious ☐ Difficulty sharing
Accident-prone Reckless
Does he/she have a favorite playmate (other than sibling)? Yes No If Yes, Who?
Describe any concerns you have about his/her social skills or behavior:
December any concerns you have about morner cooler orange or behavior.
What are his/her current favorite play activities?
what are morner carrent lavorite play activities:
Please indicate how many hours a day the child spends on: TV: Computer: Videogames: Other screens:
Where does the child live? House Apartment Other:
where does the only live! Aparthem Other.

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·								
Describe the household: Messy Chaotic Order	rly How much variation in his/her day? A little A lot Varies							
How many times has he/she moved?:	iy How much variation in momentary: A little A lot Valles							
,								
Is the current neighborhood kid friendly? If no, why not?								
Family support comes from: Extended family Neigh	bors Church Friends Counselor							
Describe any household chores/duties child is responsible f	or:							
Who is the primary disciplinarian? Is discipline consistent? Yes No	If No why not?							
Describe form of discipline used at home:	Child's response:							
TRAUMA EXPOSURE (please describe)								
Natural disaster:								
Loss of parent/significant other:								
Domestic Violence:								
Abuse/Neglect/Abandonment:								
MOTOR DEVELOPMENT								
Sat alone age: Crawled/Creeped age:	Walked alone age: Picked up small items age:							
Undressed self age: Dressed self age								
Current motor skills: Agile Coordinated Clumsy Awkward Accident prone Describe:								
Describe concerns you have about the child's fine or gross	motor skills:							
Hand dominance: R L Neither								

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Willamette Health & Wellness, LLC Activity level: Very High High Moderate Low SPEECH AND LANGUAGE DEVELOPMENT Does Child gesture?: Yes No Primary language: Spoke first word age: How does the child let you know his/her wants or needs?: How does let you know he/she understands what you say?: 100% What percentage of child's speech do you understand?: 25% 50% 75% What percentage do unfamiliar listeners understand?: 50% 75% 100% Past/Current speech therapy: FEEDING DEVELOPMENT Describe any feeding difficulties: Current appetite: Poor Fair Good Eating behaviors: Picky Overeats Refuses to eat Gags/Vomits Hoards food Eats non-food items Do you have any concerns about the child's eating or feeding? Yes No Describe: List food preferences: Does your family eat together at least once a day?: Yes No Does the child remain seated at the table throughout the meal?: Yes No At the present the child uses: Fingers Fork Spoon Bottle Sippy cup Open cup Special Diets (past/present): What does the child think about his/her weight and shape?

TOILETING/HYGIENE DEVELOPMENT

Is the child currently toilet-trained?: Yes No If yes, since what age?:
□ Diapers □ Pullups □ Panties □ Daytime accidents? □ Bedwetting?
Did the child toilet train easily? Yes No Describe:

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Willamette Health & Wellness, LLC						
Please check all that apply: Constipation Frequent loc	ose stool					
Describe any resistance to hygiene routines:						
SLEEP DEVELOPMENT						
Where does the child sleep?: Solo (alone in own bed)	With parent With sibling Oth	ner:				
, , , , , , , , , , , , , , , , , , , ,	,					
Does he/she sleep in a room alone or share a room with sibli						
Bedtime: Average number of hour	s of sleep each night:					
How does he/she wake up?: Slowly/Reluctantly Quic	kly/Eagerly					
Does child Nap?: Yes No If Yes for how lo						
Sleep Disturbances: (check all that apply)						
Reluctance to go to bed Difficulty get	ting to sleep					
Restless during the night	n sleep					
Bad dreams Snoring/irreg	gular breathing					
	ting up in the morning					
Describe any other concerns relating to sleep behaviors:						
GENERAL HEALTH/MEDICAL HISTORY						
Primary Care Provider (PCP) Name:						
Trimery sais rismas. (CST) hams						
PCP Address:	Phone:	FAX:				
Approximate Date of Last Medical Visit:	Reason for Visit:					
Approximate Date of East Medical Visit.	TCGSOTTOT VISIL.					
Allergies to Medication:	Allergies to Other:					
Please list any ongoing medical problems your child has:						

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Please list all current prescription	medications, over	the counter medication	s, herbal remedies, nutritional supplements:
Name of Medication/Supplement	Dosage/ Frequency	Purpose	Prescribing/Recommending Provider's Name

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Review of Systems:

Below please check any of the following health problems that the child is <u>currently</u> experiencing or has experienced in the								
	last three months.							
Ge	neral		Sores that won't heal	Vascular				
	Weight loss or gain	Ne	eck		Pain in lower leg when walking			
	Fatigue		Lumps		Leg cramping			
	Fever or chills] Swollen glands	Μι	usculoskeletal			
	Weakness] Pain		Muscle or joint pain			
	Trouble sleeping		Stiffness		Stiffness			
Sk		Bı	reasts		Back pain			
	Rashes		Lumps		Redness of joints			
	Lumps] Pain		Swelling of joints			
	Itching Itching] Discharge] Trauma			
	Dryness		Breast feeding (if applicable)	Ne	eurologic			
	Color changes	Re	espiratory		Dizziness			
	Hair and nail changes		Cough] Fainting			
He	ad		Sputum		Seizures			
	Headache		Coughing up blood		Weakness			
Ī	Head injury	Ī	Shortness of breath	TĒ	Numbness			
Ē	Neck pain	Ħ] Wheezing	╅	Tingling			
Ea	•	Ī	Painful breathing	╅	Tremor			
Ť	Decreased hearing	Ca	ardiovascular	╅	Memory loss			
F	Ringing in ears	Ť	Chest pain or discomfort	╅╴	Incoordination			
F	Earache	┢	Tightness	╅┢	Feeling of restlessness in legs, especially			
Ħ	Drainage	┢╞	Palpitations	⊣ at	night			
Ey		┢	Shortness of breath with activity	1 [Feelings of internal restlessness made			
<u>-y</u>	Vision loss/change	┟╞	Difficulty breathing lying down	_ L	orse by medication			
H	Glasses or contacts	┟╞	Swelling	1	Involuntary movements of the tongue, lips,			
F	Pain	╠	Sudden awakening from sleep with	-	outh			
┢	Redness	∟ eh	ortness of breath	1	Involuntary movements of other parts of			
H	Blurry or double vision		astrointestinal	body. Which ones?				
H	Flashing lights	5	Swallowing difficulties	Hyper reflexes				
H	Specks	├] Swallowing difficulties] Heartburn	Hematologic				
H	Glaucoma	片는		пе				
┢	•	┞╞	Change in appetite	╁┝	Bruise easily			
NI-	Cataracts	片는	Nausea	-	Bleed easily			
NC	se	┞╞	Change in bowel habits	En	docrine			
Ļ	Stuffiness	누	Rectal bleeding	+-	Heat or cold intolerance			
Ļ	Discharge	上	Constipation	┦┝	Hot flashes			
<u> </u>	Itchiness	┞╞] Diarrhea	┵┝	Frequent urination			
Ļ	Hay fever	ᄔ	Yellow eyes or skin	┦┝	Excessive thirst			
Ļ	Nosebleeds	Ļ	Abdominal Pain	┵┝	Change in appetite or weight			
Ļ	Sinus pain	Uı	inary	┵	Night sweats			
Mc	outh/Throat	ᄔ	Frequency	1L	Excessive sweating			
Ļ	Bleeding	ĻĻ	Urgency	Ot	her			
	Dentures		Burning or pain	<u> </u>				
	Sore tongue		Blood in urine					
	Dry mouth		Incontinence					
	Sore throat		Change in urinary strength					
	Hoarseness		Frequent night time waking to urinate.					
	Thrush	Н	ow often?					

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Please check any of the following health problems that the child currently has, has had in the past, or that family members have had. (Please include parents, siblings, children, aunts/uncles, grandparents)								
nave nau. (i lease molade parents	Past history?	Current?	Family History?	Relationship to your child?				
	√	✓	√ ,	· 				
Anemia								
Asthma								
Cancer								
Chronic Pain								
Diabetes								
Head Injury								
Heart Disease								
High Blood Pressure								
High Cholesterol								
HIV+								
Kidney Disease								
Liver Disease (including hepatitis)								
Seizures/Epilepsy								
Stomach/GI Problems								
Thyroid Disease								
Other, Specify:								
Other, Specify:								
EDUCATIONAL HISTORY								
Current School: Current grade: If not enrolled in school please describe reason:								
Does your child have IEP 504plan Other Please describe why and what is listed in IEP/504:								
Describe the child's academic performance in school:								
Are there problems going on at school that you are aware of?								
Does the child engage in any extra-curricular activities?								

SUBSTANCE USE HISTORY

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Child's substance used current or past	First Use?	How Much?	How Often?	Last Use?	Consequences of use? Tolerance, withdrawal, legal or relationship consequences?
Caffeine					
Tobacco					
Alcohol					
Drugs Type: Medications not prescribed to them? Type:					
Guardian Signature				D	ate

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Office Policy Statement

Confidentiality

Information related to your seeking and receiving services will remain confidential. Information will not be disclosed without your written consent. There are a few exceptions:

- When there is reason to believe you may be in danger of harming either yourself or another person.
- When there is reasonable cause to believe abuse or neglect of a child, elder, or someone with disabilities has occurred.
- When a court order is received.
- For insurance billing purposes.
- When an emergency situation requires sharing of information.
- Other situations required by law.

Confidentiality and Treatment of Children and Adolescents

Those individuals under the age of 14 and who are not emancipated are required by law to have a parent/guardian consent for treatment. Treatment records may be reviewed by the parent/guardian. Willamette Health & Wellness (WHW) operates under the belief that privacy of patients is of utmost importance and will be maintained except in those instances listed above and for any necessary communication with parent/guardian for treatment planning. Families play a vital role in the recovery process and as such parent/guardian participation in treatment of minors is very important and in most circumstances is required for effective treatment. Oregon law allows clients 14 years and older to consent to their own mental health treatment by a nurse practitioner but requires the nurse practitioner to involve the parents prior to the ending of treatment except in rare instances.

Children in the Waiting Room

There may be times when you wish to leave a minor child in the waiting room while you are in session with one of our clinicians. Please note that we are unable to provide supervision for children who are unattended in the waiting room. Administrative staff are happy to respond to questions or needs of anyone visiting our offices but they are not able to provide the supervision necessary for a child who requires this. If your child requires supervision you are welcome to bring someone along to attend them. If you have any concerns please speak to your clinician.

Client Participation/Rights

Treatment will only be effective if the client is engaged and actively involved; this includes family members of children and adolescents seeking treatment. It is important to ask questions about treatment if you are unclear about any aspect of treatment goals or plans. This office is compliant with federal privacy laws and you will be provided with a document outlining your rights under these laws.

Scheduling Appointments

Sessions in this clinic are arranged by appointment only. You may call reception to schedule during business hours to schedule. Appointment times vary in length related to individual needs, clinician recommendation, prearranged treatment plan, and as other treatment factors dictate. An initial evaluation will determine if WHW clinicians are appropriate for your treatment needs. Once this has been established a treatment plan will be developed and will guide follow-up appointments.

Late arrival/Cancellation/Missed Appointments

Appointments are the responsibility of the patient. If an appointment is missed with less than 24 hours notification (telephone message may suffice) a fee of \$75 will be charged. If you miss your appointment without a call at least 24 notice, you will be charged \$125. We allow one "no show"/"late cancellation" without charge. *Fees for missed or late cancelled appointments are not reimbursable by insurance companies*. If cancelling appointments or no shows become a regular occurrence you may be notified of risk for discontinued treatment.

If you are late, you may lose that portion of time from your session. If you arrive more than 25% into your allotted time period you may have to reschedule and if so will be charged for a late cancellation fee. If your clinicians is late we will make up the missed time.

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Telephone Calls and Emergency/Urgent Services

Your provider can be reached during their scheduled business hours. Generally your non-urgent calls will be returned within two business days. Unless otherwise stated on outgoing voicemail message, we check voicemail at least once per day, more often during business hours and attempt to return all calls within 24 hours of receipt of voicemail. We do not carry 24 hour pagers. During weekend hours and when out of town, you will be directed to covering provider(s) who will be assisting with **URGENT** matters only.

In the case of emergency, call 911 or go to the nearest emergency department. In the event of a crisis in which you need assistance before I am able to return you call you may also contact:

- Multnomah County Crisis Line 503-988-4888
- Clackamas County Crisis Line 503-655-8585
- Clark County Crisis Line 503-696-9560
- Washington County Crisis Line: 503-291-9111
- Marion County Crisis Line: 503-585-4949
- Poison Control 503-494-8968 or 800-452-7165
- Alcohol and Drug Help Line 503-244-1312 or 1-800-923-HELP
- Portland Women's Crisis Line (Domestic Violence): 503-235-5533
- Rape Crisis Center: 503-640-5311
- Cascadia Urgent Walk-in Clinic at 2415 SE 43rd Ave 7am-10:30pm
- Additional crisis assistance may be found at: http://www.co.multnomah.or.us/dchs/dv/dvman_crisistb.shtml

If you are hospitalized, please attempt to call your provider within 12 hours or have the hospital call so we can coordinate your care.

Email Communication

We generally do not use email as a form of clinical communication. Treatment assessment and interventions are provided in person and under certain circumstances by phone. There are some situations in which you and/or your provider may decide email for communication. Please note that email is not a secure form of communication according to HIPAA. Though you may send email to Willamette Health & Wellness at your own risk, we will only be able to reply or initiate clinically appropriate emails if you provide written consent. **Email is not intended for urgent communications.**

Medication Management

All medication has potential to cause side effects as well as interact with other prescription/over-the-counter medications or herbal remedies. However, there is no way of predicting all the potential effects a medication may have on a specific individual. Please be advised that medications used in psychiatry are often prescribed "off-label." This means that such medication may be used to treat/manage symptoms other than those for which it was originally approved by the FDA. This will be discussed during treatment planning. Potential risks, benefits and alternatives will be discussed prior to setting a treatment plan. It is important to update all providers about changes in your medications including prescription, herbal and over-the- counter medications.

Prescription Refills

Prescription refills will be available at your regularly scheduled appointments. Please ensure that you attend appointments to receive them. A prescription refill is not an emergency and requests by phone should be infrequent. Please *allow one week for refill*.

Fee Schedule

Charges are based on length, complexity, and type of service provided as well as licensure of your provider. You may find the fee schedule for your provider on our website.

Payment

As a courtesy we bill all insurances. Payment in full (or copay/coinsurance) is due at time of service. We accept checks, cash and major credit cards. Payment of any outstanding balance must be made within 60 days or by other arrangement with Willamette Health & Wellness. Outstanding balances older than 90 days may be subject to a collections agency.

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Failure to make payments may result in discontinuation of services and/or may be turned over to an outside collection agent.

It is advisable to call your insurance carrier to find out details of your insurance benefits, including pre-authorization if needed. Most plans limit the services for which they will pay. If you request or agree to a service for which your insurance company or its agent deems patient responsibility, then you assume responsibility for paying the entire balance. Insurance companies often request treatment information which would require release of confidential treatment information before payment is made.

Treatment/Length of Treatment

We approach psychiatric/mental health care as a collaborative process. We work with you and, if you desire, you're other providers to create a plan for treatment and recovery. If you are ever unclear about the goals you establish with your provider or about any other aspects of your treatment please ask your provider. Individuals in therapy often are seen weekly or bi-weekly. Medication appointments begin with appointments weekly and/or semi-monthly and after stabilization will decrease in frequency to monthly or every other month or as mutually agreed with your provider. Length of time recommended for use of medication is based on an individual's symptoms and history of symptoms, response to medication and the individual's desire to continue medication. We strongly suggest individuals who are receiving medication be in therapy as well either by your prescribing provider or another therapist. Discontinuation of treatment may occur when goals have been met, by mutual agreement that another provider may be of better assistance, or when deemed necessary by your provider. Generally we will discuss ending treatment with you well in advance.

Termination of Treatment

Please let your provider know if you are considering discontinuing treatment. Should you not schedule an appointment for a period of 45 days and make no arrangement with your provider in writing, you may no longer be considered in active treatment. If you "no show" or "late cancel" for two consecutive appointments, "no show"/"late cancel" for one appointment without rescheduling within thirty days, or you are otherwise not engaged in treatment, you will be considered to have terminated treatment. When treatment is terminated for any reason and you wish to re-engage treatment with a provider at Willamette Health &Wellness, we will discuss with you options at that time.

Court Testimony

Please be aware and understand that WHW and our clinicians do not wish to be party to any legal proceedings against current or former patients, or their parents. By entering into treatment with us you are agreeing to not involve us in legal/court proceedings or attempt to obtain records for legal/court proceedings when marital or family therapy has been unsuccessful at resolving disputes. Having this expectation reduces the chance that treatment will be misused for legal objectives. If you are involved in, or anticipate being involved in legal or court proceedings, please notify us as soon as possible. It is important for us to understand how, if at all, your involvement in these proceedings might affect our work together. Also, entering into treatment for therapy is not the same as a forensic or custody evaluation. In the event that you need such an evaluation, we would be willing to assist you in finding a provider that offers this service.

In the event that we are subpoenaed, we will make every attempt to protect your confidentiality, but as outlined in the Office Policy Statement, be advised that there may be limitations. Please note that we will charge for our testimony, including travel time, wait time, copies of records, and preparation/consultation time. We will charge current legal rate as well as expenses incurred in copying and sending records. You will be responsible for these fees as insurance companies will not pay for this.

Grievance Procedures

If you have a complaint or concern about your treatment, we encourage you to discuss this with your provider so s/he can address your concerns. Willamette Health & Wellness also has a grievance procedure that you should feel free to use. Grievance forms are available upon request. In the event this is not satisfactory you may also speak to your insurance company or contact the Board of your provider.

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HIPAA Privacy Notice

Notice of Privacy Practices Effective Date: September, 2013

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

What is this Notice? Who will follow this Notice and Why is it Important? As of April of 2003, a new federal law ("HIPAA") went into effect. This law requires that health care practitioners create a notice of privacy practices for you to read. This notice tells you how Willamette Health & Wellness, LLC will protect your medical information, how this information may be used or disclosed, and describes your rights. If you have any questions about this notice, please contact the Human Resources Coordinator directly at Willamette Health & Wellness, LLC.

Understanding Your Health Information During each appointment, we record clinical information and store it in your chart. Typically, this record includes a description of your symptoms, your recent stressors, your medical problems, a mental status exam, any relevant lab test results, diagnoses, treatment, and a plan for future care. This information, often referred to as your medical or health record, serves as a basis for planning your care and treatment. Typically we may use your health information and share it in order to:

- Treat you and communicate with other professionals who are treating you.

 For example: Your primary care physician or your psychotherapist might call us to discuss your treatment, and in that situation we would disclose information about your diagnosis, your medications, and so on.
- Run our practice, improve your care, and contact you when necessary.

 For example: Occasionally, we dictate notes from visits, usually for letters to other clinicians. In that case, your health information will be disclosed to the transcriptionist.
- Bill and get payment from health plans or other entities.

For example: In order to get paid for our services, we have our billing office send a bill to you or your insurance company. The information on the bill may include information that identifies you, as well as your diagnosis, and type of treatment. In other cases, we fill out authorization forms so your insurance company will pay for extra visits, and this includes some information about you, including your diagnosis. We use an electronic health record which may also include information that identifies you including specific health information.

We may be allowed or required to use your information in other ways- usually ways that contribute to the public good, such as public health and research. We have to meet many conditions in the law before we can share your information for these purposes. For more information see: www.hhs.gov/ocr/privacy/hipaa/understanding/consumer/index.html. These additional uses and disclosures may include:

- Sharing health information about you for certain situations such as preventing disease; helping with product recalls; reporting adverse reactions to medications; reporting suspected abuse, neglect, or domestic violence; preventing or reducing a serious threat to anyone's health or safety.
- Using or sharing your information for health research.
- Sharing information about you if state or federal laws require it, including with the Department of Health and Human Services if it wants to see that we're complying with federal privacy law.
- Sharing information about you with organ procurement organizations.
- Sharing information with a coroner, medical examiner, or funeral director when an individual dies.
- Using or sharing health information about you for worker's compensation claims, for law enforcement purposes or with law enforcement official, with health oversight agencies for activities authorized by law, for special government functions such as military, national security, and presidential protective services.
- Sharing information about you in response to a court or administrative order in response to a subpoena.

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Your Health Information Rights You have the following rights related to your medical record:

• *Obtain a copy of this notice.*

You can ask for a paper copy of this notice at any time, even if you have agreed to receive the notice electronically. We will provide you with a paper copy promptly.

• Authorization to use your health information.

Before I use or disclose your health information, other than as described in this notice, I will obtain your written authorization, which you may revoke at any time to stop future use or disclosure.

• Access to your health information.

You may ask to see or get an electronic or paper copy of your medical record and other health information we have about you. Ask us how to do this. We will provide a copy or a summary of your health information, usually within 30 days of your request. We may charge reasonable, cost-based fee.

• Change your health information.

You can ask us to correct health information about you that you think is incorrect or incomplete. Ask us how to do this. We may say "no" to your request, but we'll tell you why in writing within 60 days.

• Request confidential communications.

You may request that when we communicate with you, we do so in a specific way (e.g. at a certain mail address or phone number). We will make every reasonable effort to agree to your request.

• Accounting of disclosures.

You may request a list of the times we've shared your health information for six years prior to the date you ask, who we shared it with, and why. We will include all the disclosures except those about treatment, payment, and health care operations, and certain other disclosures (such as any you asked us to make). We'll provide one accounting a year for free but will charge a reasonable, cost-based fee if you ask for another one within 12 months.

• Choose someone to act for you

If you have given someone medical power of attorney or if someone is your legal guardian, that person can exercise your rights and make choices about your health information. We will make sure the person has this authority and can act for you before we take any action.

• Ask us to limit what we use or share.

You can ask us not to use or share certain health information for treatment, payment, or our operations. We are not required to agree to your request, and we may say "no" if it would affect your care. If you pay for a service or health care item out-of-pocket in full, you can ask us not to share that information for the purpose of payment or our operations with your health insurer. We will say "yes" unless a law requires us to share that information.

• File a complaint if you feel your rights were violated.

You can complain if you feel we have violated your rights by contacting us. You can file a complaint with the US Department of Health and Human Services for Civil Rights by sending a letter to 200 Independence Ave, SW, Washington, DC 20201, calling 877-696-6775, or visiting www.hhs.gov/ocr/privacy/hipaa/complaints/. We will not retaliate against you for filing a complaint.

Our Responsibilities

- We are required by law to protect the privacy of your health information, to provide this notice about our privacy practices, and to abide by the terms of this notice.
- We will let you know promptly if a breach occurs that may have compromised the privacy or security of your information.
- We reserve the right to change our policies and procedures for protecting health information. When we make a significant change in how we use or disclose your health information, we will also change this notice.
- Except for the purposes related to your treatment, to collect payment for our services, to perform necessary business functions, or when otherwise permitted or required by law and as described above, we will not use or disclose your health information without your authorization. You have the right to revoke your authorization at any time.

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• For more information see: www.hhs.gov/ocr/privacy/hipaa/understanding/consumers/noticepp.html

Will We Disclose Your Health Information to Family and Friends? While the new law allows such disclosures without your specific consent (as long as it contributes to your treatment), our office policy is that we will generally not share your clinical information with your family without a signed authorization from you. The BIG EXCEPTION to this is if I believe you pose an immediate danger to yourself or someone else—in that case, we will do whatever is necessary, even if that means breaching confidentiality.

For More Information or to Report a Problem. If you have questions, would like additional information, or want to request an updated copy of this notice, you may contact us at Willamette Health & Wellness at any time. If you feel your privacy rights have been violated in any way, please let us know and we will take appropriate action.

You may also send a written complaint to: Department of Health & Human Services, Office of Civil Rights, Hubert H. Humphrey Building 200 Independence Avenue S.W. Room 509 HHH Building Washington, D.C. 20201

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Authorizations and Informed Consent

Print Patient name:	Patient date of birth:
Acknowledgement of Office Policies I have received, read, understand, and agree to t Statement for Willamette Health & Wellness, LLC (WHW)	<u> </u>
Consent for Treatment I freely and voluntarily consent to treatment protected that I have the right to terminate my participation at any time.	ovided by Willamette Health & Wellness, LLC. I understand
HIPAA Receipt and Release Initial I have been given opportunity to review and ke understood and had the opportunity to ask us any questions	ep a copy of our HIPAA Privacy Notice. I have received, read about this policy.
information necessary for the purposes of obtaining authori	on to communicate with my insurance company and to provide ization for services and benefit information. Willamette Health bany and to provide necessary information for the purposes of
will bill my insurance company. I have been informed the "Patient Responsibility." I understand that I am ultimate Wellness. I may receive an additional bill after my visit	services rendered. As a courtesy, Willamette Health &Wellness at I will be billed any amount my insurance company deems ely responsible for any fees incurred at Willamette Health & if the billing department discovers a billing discrepancy. I ject to collections. I acknowledge that any money credited as f treatment upon request.
Missed Appointment/Late cancel Fees Initial If an appointment is missed with less than 24 h will be charged. If you miss your appointment without a ca	ours notification (telephone message may suffice) a fee of \$75 all at least 24 notice, you will be charged \$125.
Billing and Insurance For billing purposes, I authorize the below the person(s) to	discuss insurance and/or make payments.
Print Name:	Relationship:
Print Name:	Relationship:

Signature of patient:	Date:
Signature of guardian:(If applicable)	Date:
Print Guardian Name:	Relationship to patient:

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